



GUJARAT URBAN DEVELOPMENT COMPANY LIMITED

(A Govt. of Gujarat Undertaking)

**Regi. Office:- Block No. 1, B1 Wing, Ground Floor, Karmayogi Bhavan,
Sector – 10, 'CH' Road, Gandhinagar-382010.**

CIN : U75140GJ1999SGC036051

Tele.fax No. (079) 232 46126-27-28

Website: www.gudcltd.com

E-mail: contact@gudcltd.com

QUOTATION FOR AMC OF PANASONIC MAKE EPABX SYSTEM

Last date of Submission : 27-04-2022

Date of opening of quotation : 30-04-2022

Tender fees : Rs.500 + 18% GST = Rs.590/-

EMD Amount : Rs.2,500/-

Part – A :**QUOTATION**

Sr. No.	Particular	
1.	Name of the Agency :	
2.	Name of the Authorized Person of the Agency :	
3.	Address :	
4.	Telephone/Mobile No. :	
5.	Business Registration Number :	
6.	Year of Establishment of the Business :	
7.	Last Three Year Annual Turnover : (Chartered Accountant certificate or any related documents have to be attached)	Annual Turnover (In Rs.) 2018-19 : 2019-20 : 2020-21 :
8.	PAN No. :	
9.	GST No. :	
10.	Original Affidavit is to be furnished with the quotation in which declare that, Agency/ Company is not blacklisted or debarred by any Government Company / Government department from participating in the tender and myself as proprietor or any of our director/s /partner/s is/are not blacklisted or debarred by any Government Company / Government department from participating in the tender during last three years	Affidavit is to be given on Rs.50 Non-judicial stamp as per “ANNEXURE-A”

Required copies have to be attached for Sr. No. : 5, 7, 8, 9, 10.

Details of contract in Government/Semi-Government/Company/Board-Corporation/Bank/Hospital/Industry/Hotel etc.

Sr..No	Details of Agency/Company (Full Address/Telephone- Mobile No.)	Contract Period		Annual Contract Value
		From	To	
1.				
2.				
3.				

Note: All satisfactory service certificates have to be attached with the quotation as per details mentioned above. If the Certificates to be attached are more than three then separate sheet can be attached duly signed and sealed by the authorized representative of the agency.

Part – B

Sr. No.	Model	Qty.	Rates for Comprehensive (With Parts) Annual Rate Contract (In Rs.) (Excluding GST as applicable)
01	EPABX System Panasonic Make System Model : PBX KX-NS300SX	01	
	Extension	128	
	Telephone Junction Line	16	
	Console Port With Phone	08	
	Basic Telephonic Panasonic	50	

TERMS & CONDITIONS FOR COMPREHENSIVE RATE CONTRACT(WITH PARTS)

1. Nationalized Banker's cheque / Demand Draft amounting to Rs.590/- has to be enclosed with this quotation in the name of "Gujarat Urban Development Company Limited" payable at Gandhinagar as a quotation fee. The said amount will be non-refundable. Quotation without quotation fee will not be accepted.
2. Nationalized Banker's cheque / Demand Draft amounting to Rs. 2500/- has to be enclosed with this quotation in the name of "Gujarat Urban Development Company Limited" payable at Gandhinagar as an amount of EMD(Earnest Money Deposit). Quotation without EMD will not be accepted. Once the lowest rates of L1 agency get approved by the Competent Authority of the Company, EMD of other bidders will be released within a period of 1 month. On receipt of Security Deposit amounting to Rs.5,000/- from L1 agency in form of Nationalized Banker's cheque / Demand Draft, EMD of L1 agency will be realized. Security Deposit will be released to the agency one month after the expiry of the contract, if the operation appears satisfactory and the full and final settlement is made. No interest will be payable to the L1 agency on Security Deposit.
3. RC will be inclusive of:
 - (1) Any number of break down calls due to force majeure like, Electricity disturbances, Short Circuits, PSTN Voltage fluctuation, Water flow in the system, Lightening & other disasters.
 - (2) Hardware failure due to operating problems.
 - (3) Any number of time training to the Concerned Person.
 - (4) Free Consultation for any up gradation.
 - (5) Any number of time Programming Changes.
4. Servicing: The routine servicing will be covered checking of Operational Performance Parameters, Cleaning of Components etc. which has to be carried out every two months on regular basis during respective contract period.
5. Inter telecommunication facilities are made available among the office of GUDC, GUDM at Ground Floor and office of Commissioner of Municipalities at 4th Floor in Block-A of Karmayogi Bhavan. If any fault occurs in this arrangement at GUDC office, it has to be attended as a part of Comprehensive Rate Contract.
6. You will have to attend the complaint within 6 hours in normal working days. In case of emergency, complaint has to be attended within 2 hours during office time. However, if the agency is unable to attend complaints within stipulated time period, the time limit operation will be carried out elsewhere and the bill will be deducted from the agency's bill / deposit.
7. All spare parts shall have to be covered under AMC (All types of wiring and Telephone instruments are included).
8. Prices quoted by the agency will be valid for 90 days from the date of opening received offers. During this time, no agency shall have rights to withdraw its offer or make any amendment in it. If it is doing so, EMD of the respective agency will be confiscated and will be considered in future as the agency is not able to perform the above operations.

9. On receipt of confirmation letter from the GUDC Ltd. regarding acceptance of quoted rates, L1 agency has to enter into agreement within 10 days from the date of receipt of the confirmation letter, for which, necessary expenditure such as stamping/franking charges etc. will be borne by the L1 agency. If there is a delay in doing so, regardless of any submissions, the approved rates will be revoked on one hand and EMD will be confiscated.
10. L1 agency may not be appointed sub-agency and the L1 Agency shall not transfer this work to any other Agency without the prior approval of the Competent Authority of the Company.
11. Prices shall be valid for one year from the date specified in the contract. If the performance during the contract period is found to be satisfactory, the contract period can be extended limited to further two years on mutually agreed upon by both the parties.
12. If the agency fails to provide the service satisfactorily and the GUDC office is dissatisfied with its services, security deposit of the agency shall be forfeited and the executed agreement shall be terminated with an immediate effect without giving any reason. The GUDC office will not be liable for any loss, damages or other inconvenience caused for this. No refund will be given for the remainder of the contract thus terminated. In these circumstances, GUDC will have the absolute rights to appoint other agency at the prices, terms and bids approved.
13. The agency must affix the signature and stamp of the authorized person on each page of the quotation if any amendment/addition is made.
14. GUDC shall have absolute rights to change the terms and conditions of the contract period as and when required.
15. If the agency has furnished incomplete information about prices to be quoted or has submitted insufficient required documentary evidence with the quotation, the said quotation will be considered as insufficient and void, no representation in this regard will be accepted.
16. The tax applicable at the time of submission of the bill shall be levied separately. Payment will be made after deducting the legally required deduction from the bills submitted by the Agency.
17. At the event of a new quotation to be invited on expiry of the existing contract period, GUDC may subject to its requirements, extend the period of contract for a further period of 3 (three) months as per the terms specified in the contract.
18. If the agency does not wish to continue the contract, the agency shall give 3 month written notice. In that case, his security deposit will be forfeited. In these circumstances, GUDC shall have the absolute rights to appoint other agencies at prices, terms and bids approved.
19. Quotation must reach to this office address on or before **27/04/2022** during office hours in sealed cover through RPAD/Speed Post only. Quotation received thereafter or through any other mode will not be accepted. Quotation must be superscript with the caption "Quotation for the work of Annual repairs and maintenance of EPABX System".

20. In case of death of the owner of the agency, the contract will be deemed terminated and his legal heirs will have no rights to claim for any kind of loss occurs thereof. However, if the legal heirs of the owner of the agency wish to continue the operation at fixed prices as per the terms and conditions of the contract, the said operation can be continued till the duration of the contract or requirement of the Company whichever is earlier.
21. The agency shall be bound by the orders issued by the GUDC Ltd. from time to time.
22. Conditional quotation will not be accepted and treated as void.
23. In the event of any dispute arising out of the said operation, the decision of the Managing Director, GUDC shall be final and bound to both the parties.
24. The area of justice for any kind of dispute shall be at Gandhinagar (Gujarat) only.
25. I/we have read all the above terms and conditions of operation and I/we have understood exactly. We also read and understand the type and method of work specified in the above quotation. I fully accept the above terms and conditions and method without any objection or dispute and have filled up this quotation.

Date:

Place:

(Signature of Authorized Signatory with seal)

ANNEXURE-‘A’

DECLARATION

I Owner/Partner/Director of do hereby solemnly affirm and declare as under:

(Name of Agency/Company)

1. That I hereby confirm and declare that our Agency/Company is not blacklisted or debarred by any Government Company / Government department from participating in the tender and myself as proprietor or any of our director/s /partner/s is/are not blacklisted or debarred by any Government Company / Government department from participating in the tender during last three years.

(Name of Agency/Company)

2. That I hereby confirm and declare that our Agency/Company is not involved in any illegal activity and / or not charge sheeted for any criminal act of theft during last three years.

3. Furnishing false information is a crime for which GUDC is at liberty to debarred our Agency /Company and forfeit EMD, if it is noticed that the information furnished in the tender is false.

(Signature of Authorized Signatory with seal)